



# TEMAGAMI FIRST NATION

BEAR ISLAND  
LAKE TEMAGAMI, ONTARIO P0H 1C0  
1.888.737.9885 | 705.237.8943  
tfn@temagamifirstnation.ca  
www.temagamifirstnation.ca

June 4<sup>th</sup> 2020

Dear Community Members,  
Re: Medical Transportation Program

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The Medical Transportation Program will start back up June 15<sup>th</sup> on a much smaller scale due to COVID-19. Safety for our Driver and Clients are at the utmost importance to us therefore we will be implementing the following changes during this time.

- Medical Transportation will operate on a first come first serve basis.
- Priority will be given to Clients without vehicles.
- Only members of one household will be able to travel per trip with maximum of (3)
- Clients will be screened, and temperature taken prior to entering the Island Van/Pontoon Boat. Clients who exhibit Fever, Cough or Difficulty Breathing will not be permitted on trip.
- Clients are required to hand sanitize and put on a mask prior to entering the Island Van/Pontoon Boat.
- Passengers are required, as much as possible, to keep 2 meters distance from one another.
- Clients will be driven to their appointment and Driver will wait outside for them to finish.
- Clients will remove gloves/mask, sanitize hands and put on a new mask before re-entering the Medical Transportation Vehicle.
- Driver will continue route with picking up prescriptions and getting gas for vehicle.
- Driver will stop during route to ensure the Clients are able to get themselves a snack. (Drive Thru)
- Extra stops will not be permitted.

Thank you for your cooperation during this time.

Donna Mattias  
Office Manager





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**MEDICAL TRANSPORTATION COVID-19 SCREENING TOOL**

**Do you have any of the following symptoms?**

Fever     Cough     Difficulty Breathing

**Have you travelled outside of Canada in the last 14 days?**

Yes     No

**Have you been exposed to someone who has a probable or confirmed case of COVID-19?**

Yes     No

**Have you had contact with a person with acute respiratory illness who has been outside Canada in the last 14 days?**

Yes     No

**Are you over 65 years of age and experiencing any of the following:**

Delirium

Falls

Acute Functional Decline or Worsening of Chronic Condition





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## COVID-19 MEDICAL TRANSPORTATION SERVICES

### TIMEFRAME

- June 15<sup>th</sup> 2020 UNTIL FURTHER NOTICE.

### POSTAGE SIGNAGE IN VEHICLE

- Protect yourself and others from getting sick – Wash your hands (WHO)
- Protect others from getting sick – When coughing and sneezing (WHO)

### VEHICLE SUPPLY KIT

- Masks for passengers with cough or fever – 1 box of 50 masks
- Garbage bags with weighted garbage bins
- Tissues/Kleenex – 2 boxes
- Hand Sanitizer – 1 Pump bottle and 1 Refillable
- Gloves – 1 box with 100 gloves
- Disinfectant wipes – 1 container or Cavi wipes
- Safety Goggles and Thermometer

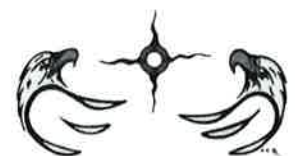
### DISINFECTING VEHICLE TOUCH SURFACES

- Wear gloves when using wipes and remove gloves by turning inside out before disposing into the plastic bag in the waster bin provided.
- Immediately wipe door handles and any surfaces clients might touch with disinfectant wipes after each trip.
- At the end of each shift, wipe all surfaces that the driver and clients may have touched including but not limited to inside door handles, arm rests, console, steering wheel, control buttons/dials. Tie off garbage bag and dispose in the outside bin at the Mine Road.
- Return empty bottles of sanitizer to the Doreen Potts Health Centre for refill. DO NOT throw away.
- Contact the Office Manager (Donna) if supplies are needed for the vehicle kit.

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### DOREEN POTTS HEALTH CENTRE

PH: 705.237.8900 TF: 1.866.262.2862 FX: 705.237.8912  
dphc@temagamifirstnation.ca | www.temagamifirstnation.ca





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## MEDICAL TRANSPORTATION DAILY ROUTE DURING COVID-19

### Office Manager

- Will record appointments from Clients on a first come first serve basis
- Ensure the Driver has access to proper safety supplies for himself, clients and vehicle
- Provide Driver with instructions/list of daily route, appointments, prescription pick ups and supplies
- Ensure Clients without a vehicle or have Specialists appointments are a priority

### Driver

- Until further notice, only one household (same address) is permitted in vehicle per trip (3)
- The Driver will screen each Client before entering the Island Van/Pontoon Boat
- The Driver will take each Clients temperature before entering the Island Van/Pontoon Boat
- The Driver will provide the Clients with hand sanitizer and a mask before getting into the Island Van/Pontoon Boat
- Passengers are required, as much as possible, to keep 2 meters distance from one another. Clients will be seated in the back seats of the vehicle
- Clients will be driven to their appointments and Driver will wait outside for them to come out.
- Clients will remove gloves/mask, sanitize hands and put on a new mask before re-entering the Medical Trans Vehicle
- Driver will continue route with picking up prescriptions and getting gas for vehicle
- Driver will stop during route to ensure the Clients are able to get themselves a snack (Drive Thru)
- Driver will ensure the Medical Transportation Van, Island Van and Pontoon Boat are equipped with Hand Sanitizer, Face Masks, Garbage Bags and notify the Office Manager when supplies are needed
- Driver will sanitize vehicle and throw garbage out each day

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# REDUCE THE SPREAD OF COVID-19. WASH YOUR HANDS.



1

Wet hands with warm water



2

Apply soap



3

For at least 20 seconds, make sure to wash:



4

Rinse well



5

Dry hands well with paper towel



6

Turn off tap using paper towel



palm and back of each hand



between fingers



under nails



thumbs

1-833-784-4397

@ [canada.ca/coronavirus](https://canada.ca/coronavirus)



Public Health  
Agency of Canada

Agence de la santé  
publique du Canada

Canada

# HELP REDUCE THE SPREAD OF COVID-19

## TAKE STEPS TO REDUCE THE SPREAD OF THE CORONAVIRUS DISEASE (COVID-19):



follow the advice of your **local public health authority**



wash your hands often with soap and water for at least 20 seconds



use an **alcohol-based hand sanitizer** containing at least 60% alcohol if soap and water are not available



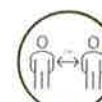
try not to touch your eyes, nose or mouth



avoid close contact with people who are sick



cough and sneeze into your sleeve and not your hands



stay home as much as possible and if you need to leave the house practice **physical distancing** (approximately 2 m)

## SYMPTOMS

**Symptoms** of COVID-19 may be very mild or more serious and may take up to 14 days to appear after exposure to the virus. The most common symptoms include:



**FEVER**



**COUGH**



**DIFFICULTY BREATHING**

## IF YOU HAVE SYMPTOMS



**Isolate** at home to avoid spreading illness to others.



Avoid visits with older adults, or those with medical conditions. They are at higher risk of developing serious illness.



Call ahead before you visit a health care professional or call your local public health authority.



If your symptoms get worse, contact your health care provider or public health authority right away and follow their instructions.

## FOR INFORMATION ON COVID-19:

☎ 1-833-784-4397

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Public Health  
Agence de santé  
Agence de santé  
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Canada